

BOOKS AGAIN POLICIES

1. We accept donations of books. We do not buy or trade books.
2. Personal items such as letters, scrapbooks and photos are not accepted.
3. We do not accept magazines.
4. We do not accept encyclopedia sets. We do not accept textbooks or computer books that are more than five years old.
5. We do not accept computers or computer components.
6. We do not pick up donations at your home.
7. We reserve the right to refuse or discard donations. No donations will be accepted if books are dirty, moldy, insect-infested, or in any type of generally bad condition.
8. All sales are final – no refunds or exchanges. All books, CDs, DVDs, Videos, etc. are sold AS IS.
9. All donations are final. Once you leave books with us, they are the property of BOOKS AGAIN. The use and disposition of items donated is at the discretion of BOOKS AGAIN and The Friends of the Roswell Public Library.
10. We may elect to resell donated items in another venue such as online auction sites or the like.

11. Access to the workroom is limited to volunteer workers only. Exceptions can be made for customers who need to enter and exit through the back door, customers helping to unload donations through the back door, and customers ordering online.

12. The store will follow RISD closures for bad weather when school is in session. Members of the Core Committee will make decisions on store closures for weather or other reasons.

13. The store will not be open if less than two volunteers are available to work.

14. We reserve the right to refuse donations if we do not have storage space available to accommodate the donation.

15. We will hold books for customers for up to one week. Cost will be the HIGHER OF the price of the book at the time the customer placed on hold or the price of the book at the time the customer picks up and pays for book.

16. We reserve the right to refuse service to anyone.

If any of these guidelines are unclear, please call us at 575-627-6179 for more information.